



City of Toledo
Division of Solid Waste
2411 Albion Street
Toledo, Ohio 43606



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IMPORTANT NOTICE!

NEW Refuse and Recycling Collection Pilot Program Information

IMPORTANT NOTICE FROM THE CITY OF TOLEDO

**You have been selected to be a part of our new,
automated collection pilot program!**



The City of Toledo is working to make your
refuse and recycling collection more efficient.

Beginning May 5, 2008, the City will be conducting an automated pilot program for refuse collection and recycling. You will be receiving a 96-gallon cart for trash and an additional cart for recyclables plus detailed instructions. These will be delivered to your residence before the start of the program.

To learn more about the pilot program, the City Solid Waste Division will be hosting many informational meetings. Watch the newspaper or check our website for dates and locations of these meetings.

PLEASE COME LEARN ABOUT THE NEW PROGRAMS!

Questions? Call 419-936-2020 or visit www.toledo.oh.gov



City of Toledo Division of Solid Waste

Welcome to the Automated Refuse and Recycling Pilot Program!

How to use your new carts

- Use the gray 95-gallon wheeled cart for REFUSE.
- Use the blue 95-gallon wheeled cart for RECYCLING.
- On your regular collection day, place cart with lid opening facing street (handle away from street).
- Set cart next to the curb, or in the street with wheels touching the curb.
- Have at least 3 feet between the carts, and from trees, posts, vehicles, etc. Do not place carts under trees: Automated cart pickup requires up to 15 ft. overhead clearance.
- Put all refuse inside cart; lids must be closed. Refuse outside the cart will not be collected.
- Set carts at the curb no later than 7:00 a.m. on your collection day or no earlier than 7:00 p.m. (April-September) the day before your collection day and no earlier than 5:00 p.m. (October-March).
- Refuse is collected once per week.
- Recycling is collected every other week (or bi-weekly).
- To dispose of large bulky items such as furniture or televisions, resident must call the City Division of Solid Waste (419) 938-2511 or go on-line to www.toledo.oh.gov to schedule a pick-up.



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Automated Refuse and Recycling Collection Pilot Program



Dear fellow Toledo resident,

As you know, the City of Toledo is in the process of implementing a pilot program for automated refuse and recycling collection services. I would like to thank you for your participation as these changes are an investment in making our community cleaner, safer and more attractive. The pilot program is designed to make refuse and recycling collection easier, more cost-efficient, reduce on-the-job injuries of employees and increase recycling, which will prolong the life of the city's landfill.

Please take the time to read this informational brochure carefully, as it will answer many of the questions you may have regarding the pilot program. Should you have further questions or concerns, I encourage you to call the Division of Solid Waste at 419-938-2511. We look forward to your feedback about this exciting program.

From Toledo - An International Award Winning City!
Mayor Carty Finkbeiner

Proper Cart Placement for Automated Pickup

Please Do This 		 Not This
	<p>On your regular collection day, place carts with lid opening facing street. (handle away from street)</p>	
	<p>Set carts next to the curb, 3 feet apart, or in the street with wheels touching the curb.</p>	
	<p>Have at least 3 feet between the carts, and from trees, posts, vehicles, etc. Do not place carts under trees: Automated cart pickup requires up to 15 ft. overhead clearance.</p>	
	<p>In tight parking situations, have at least 3 feet between the carts, and the vehicles. Place carts in the street with wheels touching the curb.</p>	



City of Toledo Division of Solid Waste

Recycling Guidelines

Recycling is collected every other week (bi-weekly). To determine your recycle week visit www.toledo.oh.gov or call 419-936-2511. During the pilot program, recyclables will be collected "single-stream" in your Blue rolling cart. Single stream means that **ALL** recyclables may be placed together in the same cart, there is no reason to separate the paper, plastic, metal and glass items. We encourage you to place your metals in the bottom of your carts.



The following materials are **ACCEPTED** as recyclables:

- Newspapers
- Junk mail & magazines
- Catalogs, paperback books and phone books
- Shredded paper placed in brown paper bag and staple closed
- Empty cereal boxes & tissue boxes, flattened
- Plastic bottles marked #1 or #2, discard lids
- Brown, clear and green glass bottles and jars with lids removed
- Metal food and beverage cans
- Empty aerosol cans
- Clean aluminum foil and food trays
- Cardboard

The following materials are **NOT** recyclable:

- ⊗ Styrofoam
- ⊗ Plastic bags
- ⊗ Hard cover books
- ⊗ Oil containers
- ⊗ Ceramics
- ⊗ Light bulbs
- ⊗ Window glass

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Cardboard Recycling Guidelines

Please empty and flatten corrugated cardboard boxes. We prefer all recyclables to be placed inside the cart, however, please refer to the following guidelines for cardboard:

- If boxes are small, place inside recycling cart. Please do not wedge or jam cardboard boxes into cart-doing so will make the cart difficult to empty.
- If you have many boxes, and they are large in size, please flatten and bundle and set bundles under the lid of your recycling cart (please see photo).

If you have a large amount of boxes from moving or they won't fit in the bin, please take to the nearest drop-off recycling center. For locations, please visit <http://www.co.lucas.oh.us/LCSWMD>

Questions and Answers about the Automated Refuse and Recycling Pilot Program

What is automated collection?

Automated collection is a technologically advanced system of refuse and recycling collection. The system is called "automated" because the collection truck is equipped with a mechanical/robotic arm, which automatically lifts and empties refuse and recycling carts without the driver ever leaving the cab of the truck.

Will my collection day change?

As part of the improvements currently being made by the Division of Solid Waste, some residents may experience a change in collection days. Residents affected by a day change received a postcard notification in the mail. If you are still uncertain if your collection day has changed, please contact the Division of Solid Waste or visit the City's website at www.toledo.oh.gov.

What can I put in my cart for refuse?

Only bagged household refuse can be put into your cart. Tires, batteries, automotive parts, hazardous waste such as paint, large appliances and hot ashes are prohibited. All refuse items must be contained in the cart or it will not be collected. For large bulky items such as furniture, etc., residents must call the Solid Waste Division or go online to www.toledo.oh.gov to schedule a pick-up.

Will a 95-gallon cart be sufficient for my refuse?

Experience has shown that the large 95-gallon carts are sufficient for most homes. One cart holds the equivalent of three average garbage containers. Recycling also helps reduce the amount of refuse per household. Be sure to recycle as much as you can!

What if I have more refuse than the cart will fit?

Give the cart a try! Most households refuse should fit into the cart each week. If you should have more waste, such as yard waste or large bulky items like furniture, please call the Solid Waste Division or go online to www.toledo.oh.gov to schedule a pick-up.

What about yard waste?

It's that time of year for cutting the lawn and cleaning out the flower beds. Place your yard waste in the cart for disposal. If you have additional bags of yard waste that do not fit into the cart, please contact the Solid Waste Division or go online to www.toledo.oh.gov to schedule a pick-up.

Do I still need to bag my refuse?

YES—all refuse must be bagged before it is put in the cart. Bagging your refuse helps keep your cart clean, odor free and reduces wind-blown litter.

What do I do with large appliance items?

Residents must arrange for disposal/recycling of these items. For more information, check out the city website at www.toledo.oh.gov for a list of companies to contact.

What can I put in my cart for recycling?

Recyclables will be collected "single-stream". This means that your paper and cardboard recyclables are not required to be separated from acceptable plastic, metal and glass containers. All recyclables are placed in one cart and are separated at a sorting facility. Acceptable recyclables include: newspapers, magazines, phonebooks, junk mail, office paper, cardboard, boxboard such as empty cereal and tissue boxes, plastic bottles and jugs such as milk jugs, laundry detergent containers, water and soda pop bottles; brown, clear, and green bottles and jars; and metal food and beverage cans such as soup cans, pop cans, also aluminum foil and foil trays. Make sure recyclables are clean and empty.

More Questions on the Back ➡

Questions and Answers about the Automated Refuse and Recycling Pilot Program (Continued)

Where should I put my carts out for collection?

Carts should be placed on the curb or in the street in front of the curb, with the lid opening facing out, and at least three feet from objects such as parked cars, utility poles, trees, mailboxes or fire hydrants, and at least three feet between each cart.

Why do I need to provide space between my refuse cart and recycling cart?

Access is important since a different vehicle collects each cart. The collection arm on the truck requires space to make the collection safely so it will not tip over or damage property.

When should I put my carts out?

This rule has not changed. Place carts out to the collection point no later than 7:00 am on your collection day. Refuse is collected weekly, and recycling is collected every other week. Carts are to be placed out after 7:00 p.m. the night before (April-September) and after 5:00 p.m. from (October-March)

How do I know when my recycling week is?

A calendar is available at www.toledo.oh.gov or call 419-936-2511.

Why do the handles on the refuse and recycling carts need to be facing my house?

The automated collection truck cannot turn the container around as it picks it up. Dumping the container "backwards" can break or damage the lid.

What if my cart gets damaged or stolen?

If this occurs during the course of the pilot program, please contact the City's Division of Solid Waste at (419) 936-2511.

What should I do with my old refuse cans and recycling bin?

Keep them! The use of the carts is a pilot program, which means we are testing the effectiveness of this program for a limited time. Based on the outcome of the pilot program, the city may continue to expand the use of carts across the city or go back to using regular sized refuse cans and recycling bins.

How long will this pilot program last?

The pilot program will run for 60 days. If the pilot program proves successful and is approved, the carts will stay in place and be rolled out to the rest of the city.

How can I provide feedback about my experiences with the pilot program?

A survey has been posted on-line at www.toledo.oh.gov on the Division of Solid Waste page for a quick and easy way to provide feedback about the pilot program. Your input is important, so please complete the survey.



Recycling Recycling